

WELWYN HATFIELD BOROUGH COUNCIL
CABINET – 8 JANUARY 2019

Recommendation from the Cabinet Housing Panel on 10 December 2018:-

RENT ARREARS POLICY - COUNCIL TENANTS:

Report of the Corporate Director (Housing and Communities) seeking approval and adoption of a new Rent Arrears Policy which sets out the Council's approach to recovering rent arrears.

The aim of the policy was to set out the council's approach to recovering rent arrears in order to be as effective as we can be in minimising tenant debt and maximising rental income from council tenancies.

Members noted that the policy would be applied in a firm, but fair way, underpinned with early contact and support through the whole recovery process in order to prevent arrears from accruing and to ensure that a tenant could receive the right advice at the earliest opportunity and offered at every opportunity.

The Tenants Panel had been consulted and provided comments which had been incorporated into the draft policy.

RESOLVED:

- (1) That the Rent Arrears Policy be approved.
- (2) That Cabinet be recommended to adopt the Rent Arrears Policy as set out in the report of Officers.